



Dear Guests,

Welcome to Villa Despina!

We are delighted that you have chosen our lodgings as your vacation destination, and we sincerely hope that you will enjoy your stay with us.

To make your stay as comfortable as possible, we have put together the following general information booklet to assist you with any queries you may have.

We wish you a pleasant holiday and thank you for visiting Villa Despina.

Yours Truly

Anastasios

## Important Information

### Reception

Open hours **10:00-14:00 & 17:00-20:00**

The easiest and fastest way to contact me is by Viber or WhatsApp at +306942402111.

### Wi-Fi internet

We will be more than happy to provide you with the necessary password.

### Check In / Check Out

You are welcome to check into your rooms any time after 15:00, with a checkout time at **11:00**.

### Housekeeping

There is every third day housekeeping service. We provide environmentally friendly management for bed linen and towels (change every three nights). We can empty the bathroom & garbage bin every day if you leave it outside the door.

### Beach bar, Sunbeds & beach cabanas

The beach bar is open from 09:00 to 21:00.

It is not allowed to bring your own food or drinks to the beach bar area.

If you don't want to use the beach bar services, we will gladly provide you with free sunbeds & umbrellas for you to use next to the beach bar area.

There is **1 umbrella / cabana with 3 sunbeds** included in the price of every room.

In case you want a specific one waiting for you every day, it can be reserved for an extra 5 euro per day.

It is mandatory to use your towels on top of the sunbeds and the poufs.

Please, do not use the sunbeds on the wooden decks.

## Siesta time

Everybody is looking to spend a relaxed and quiet holiday away from the busy and noisy everyday life. Please respect the following timing and ensure a relaxing vacation for everybody:

### **15:00-17:00 & 11:00-08:00**

Furthermore, please try to avoid any unnecessary noise close to the building. There is the garden close to the beach where you and your children can spend time without disturbing the other guests.

If you are disturbed by the noise of another guest, please contact me. I will try to reduce the noise. If no one contacts me, I will presume that no one is being disturbed 😊

## Inviting a friend

The studios & apartments are for the exclusive use of our guests only. Friends can be invited only to the beach bar area.

## General information

### Fire Precautions

A fire extinguisher can be found on every floor. In case of fire, please do not take personal risks; Last, but not least, please stay calm.

### Guest Relations

We will be happy to assist you with questions, booking excursions, restaurant bookings or any wishes you may have.

### Save natural resources

Always use an environmentally friendly temperature set on A/C, which is 24-26 degrees Celsius. All windows and doors must be closed.

### Water consumption

Avoid drinking water from the tap.

### Pet policy

Please note that pets are not allowed in our apartments.