

Dear Guest,

Thank you for choosing Diamond Deluxe Hotel as your preferred choice of accommodation in Kos.

We would like to inform you of our services and facilities, so that we can ensure your stay is pleasurable.

Check in time: 15:00

Check out time: 11:00

Please note that early check – in is subject to room availability and can only be confirmed upon arrival. An additional fee of €10 per hour applies for check – in prior to 15:00.

Late Check out can be confirmed on day prior to departure. An extra charge is applicable. Please contact our reception staff.

Emerald Restaurant

Breakfast: 07:30 - 10:30

Dinner: 19:00 - 21:15

Peruzzi Restaurant

Dinner: 19:00 - 21:30

Reservations for dinner must be made for both restaurants and dinner requires smart casual attire. No flip flops or swimwear permitted.

Radiant Pool Bar

Opens daily from 10:00-01:00

For Room Service dial **861**

Room Service

Please note room service is available until 18:00

Diamond Beach Front

Serviced from 12:00-16:00

Spa Centre

Hours 09:00-18:50

Our spa is located in the main building on the lower ground level. Fitness Centre is also located in the Spa Centre.

To book a treatment dial **872**

Beach / Pool Towels

Upon your arrival, you are provided with a pool card per person. By exchanging your pool card in our Spa Centre, you will be provided with pool towels. Changing of pool towels are also via our Spa Centre. (In the instance that a pool towel is lost /not returned, a fee of €10 will apply)

Car/ Bike Hire

Our reception staff can assist.

Fire Alarm

In case of fire, please follow instructions on the fire escape, which is located on the back of your room door.

Food Allergies

Please kindly inform restaurant staff of any food allergies or dietary restrictions in advance.

If food dietary requirements are VERY SPECIFIC, in conjunction with our Chef, a tailored menu can be arranged at additional cost.

Laundry

In your wardrobe you will find a laundry list and a bag. Complete the list, place all garments inside the bag and leave both the list and bag on the bed. Clothes collected before 10.00 a.m will be returned after 2:00 p.m. the following day.

Pets

Pets are not allowed in our hotel.

First Aid

For injuries, please contact the reception.

Parking

Parking is available both on – site and on the street. Please do not park in areas designated for staff Management.

Wi-Fi Password

diamondhotel

For any further information or clarification our reception staff is at your disposal any time of the day & night (24hrs)

We encourage our guests to take on board our sustainability policy

Enjoy, recharge your batteries and relax!