

Sustainability Report 2025

OUR VISION

Nestled on the beautiful island of Kos, Diamond Deluxe Hotel is a five-star luxury resort that combines elegant design with authentic Greek hospitality. The hotel offers an exclusive experience of comfort and relaxation, featuring state-of-the-art facilities, fine dining, and personalized services that reflect the highest standards of quality and excellence.

Beyond its commitment to exceptional guest experiences, Diamond Deluxe Hotel is dedicated to sustainable tourism and environmental responsibility. The property continuously strives to minimize its ecological footprint through efficient resource management, responsible waste practices, and community engagement.

Our vision is to create a harmonious balance between luxury and sustainability — ensuring that every guest enjoys a memorable stay while contributing to the preservation of the island’s natural beauty and cultural heritage.



SUSTAINABILITY POLICY

At Diamond Collection Hotels, we are committed to promoting responsible travel and tourism through our sustainability policy. We recognize our responsibility towards the environment by maintaining and protecting the biodiversity and the precious natural and cultural heritage of the community in which we belong.

Diamond Collection Hotels expects its suppliers, business partners and guests to comply and work together to bring positive change in the sustainability of our environment.



- Build and operate sustainable hotels
- Communicating and reporting our progress
- Developing innovative sustainability initiatives
- Educating and training, internally and externally
- Water Management
- Waste and Pollution Management
- Natural Resource Conservation

Our work will be ongoing as we continue to address climate change, scarcer natural resources and the evolving need of the planet. With our commitment, we will do our utmost best to actively reduce the environmental impact, embed sustainability across our company, hold ourselves accountable and increase the resilience of the community where our properties are located.



**Together for a better
tomorrow**

SUSTAINABILITY RESPONSIBILITIES AND ACTIONS IMPLEMENTED

We all have a social and environmental responsibilities to reduce our carbon footprint:

- We constantly change our policies to minimize our carbon footprint and impact on the local environment.
- We raise awareness of the impact of hotel operations on the environment and encourage staff to carry out sustainable business practices through informing and involving them at induction and regular training sessions.
- We support the island community, and where possible both employ from and purchase from local companies who have been carefully selected based on their values.
- We minimize waste throughout the hotel following strict procedures in the food, beverage and other operational areas.
- Energy consumption is reduced throughout the hotel through regulated key access connectivity
- Operate a 'switch off' policy for office staff to turn off computer equipment and printers when not in use.
- Linen policy: changing bedding every two days unless requested otherwise, towels are changed daily or on turndown where necessary
- Avoid single use plastics for hotel amenities
- Eliminated the use of plastic straws and by providing glass bottle alternatives where possible
- We reduce usage of harmful cleaning chemicals and replacing these with eco-friendly products wherever possible.
- We have reduced our usage of paper by attempting to be as digital as possible
- Recycling paper, newspapers, glass, batteries, fluorescent and long-life bulbs, cans and cartridges.

SAVING WATER

At both our properties, Diamond Deluxe and Diamond Boutique, we only use water from our bore in order not to burden the central government water supply.

The bore water is biologically treated according to the strictest regulations. It is exclusively used for the needs of our properties:

- Use in guest rooms
- Use in the kitchen and in the pools

We have implemented the following measures in aiding in preserving our water:

- All WCs have been fitted with low flush or dual flush systems
- Use of drop by drop irrigation system for watering the gardens.
- Use of native and drought-resistant plants
- Use of efficient shower head and taps allowing less consumption of water

The increase in water consumption from 2023 to 2024 is mainly due to the inclusion of groundwater (borehole water) in the measurement records, which was not fully accounted for in the previous year. Additionally, higher occupancy levels and increased irrigation needs during the hotter summer months contributed to the rise.

Despite the high temperatures of the Greek climate we will continuously strive to reduce the overall consumption of water without compromising the quality, health and safety of all our guests.

Water Consumption (m³ per guest per night)

2023 —> 0,06

2024 —> 0,75



SAVING ENERGY

At both our properties, Diamond Deluxe and Diamond Boutique we continuously work to reduce the electricity consumption through the following:

- training of all staff in all areas
- all equipment in kitchens, laundry, maintenance, front and back office are Grade A efficient. Any future purchases need to follow same requirement.
- led lighting and low energy light bulbs used throughout the resort
- programmed lighting in all public areas, which are switched off after midnight.
- Light sensors are also installed throughout resort
- In all rooms card system for electricity
- Linen/towel policy is place
- Solar panels provide hot water supply throughout resort

In 2024, the hotel experienced extended operational hours of facilities such as restaurants, spa, and pool areas to enhance guest experience. Additionally, exceptionally warm weather conditions during the summer season led to increased use of air conditioning systems.

Despite this temporary rise, the hotel remains committed to improving energy efficiency through the implementation of energy-saving technologies, staff training, and continuous monitoring of energy performance.

Energy consumption (kwh per guest night)

2023 —▶ 33,20

2024 —▶ 36,18



WASTE MANAGEMENT

At both our properties, Diamond Deluxe and Diamond Boutique, we have successfully implemented procedures to ensure that we reduce the production of waste in all areas of the resort and encourage guests to join us in our efforts.

- We have eliminated any use of plastic straws
- We recycle cooking oil, food, plastic, glass, metal, aluminium and electrical waste with the help of the municipality of Kos and other partners
- We encourage guests to use our recycle bins which are located in the resort
- We have a collection area for batteries and ink toners
- We have a library area in which books left behind from guests are stored for the use of other guests

HOW WE RECYCLE

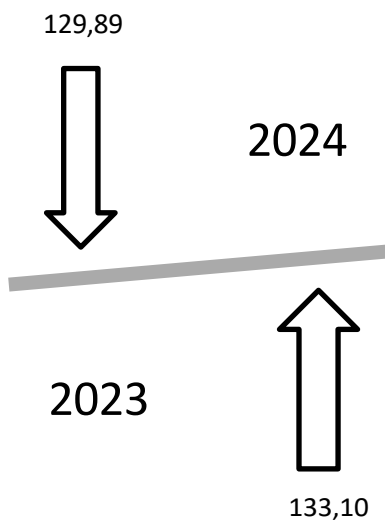
Loyal to our environmental policy we are working on all areas of the hotel to reduce waste, reuse items where possible and to encourage recycling. We aim to monitor and record our environmental impact on a regular basis to improve our efforts and meet our targets.

- We have set up recycle bins around the resort
- We have set up a recycle system to reduce the mass of paper, we have trash bin to collect glass bottles and recycle system for food.
- We have created a 'green team' that work on the goal of continual improvement and scheduled re-evaluation and reporting
- We keep our employees informed about the best recycling procedures by issuing memos and periodically reviewing procedures.
- We monitor all the procedures on a regular basis to make sure that proper routines have become habit and continue to educate as is necessary.
- Carefully track the volume and types of recyclables that are being processed at your facility
- We use refillable containers instead of single-use packets and containers.
- Remove or eliminate the storage and use of hazardous chemicals.
- We have set the printers and copiers to duplex printing and economic printing by default.

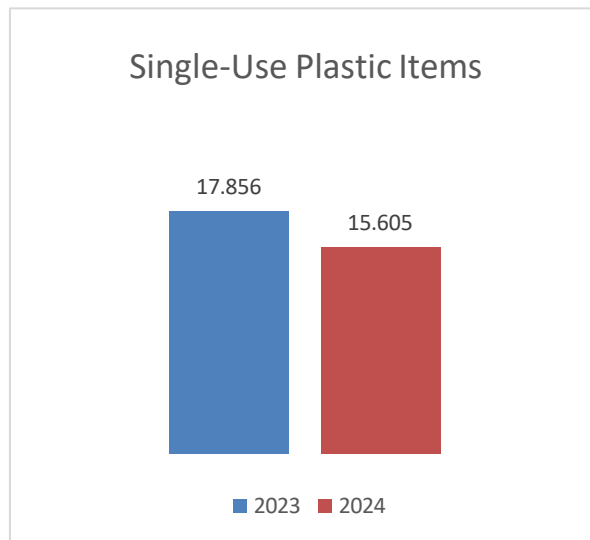
WASTE MANAGEMENT

An extensive recycling program for paper, plastic, glass, used oil and organic waste has been implemented in our hotel, contributing in an apparent reduction of the volume of waste ending up in landfills. As far as single use plastic items are concerned, our hotel has managed to almost eliminate them the next 2 years. Waste Consumption (kg CO₂e)

Waste Consumption (kg CO₂e)



Single-Use Plastic Items Consumption



OUR COMMUNITY MATTERS

Diamond Collection Hotels recognizes and understands its responsibilities and its impact of its operation on the local residents and business community.

We will ensure through our operation to create positive impacts on the both the social and economic level in order for our surroundings to not be negative effected.

In order to monitor and ensure that we will do everything we can to achieve our goals we have identified our primary goals related to our community policy, which are the following:

Certification

In order to satisfy broader sustainability criteria including the socio-economic impacts and staff welfare, and are striving for a Travelife Gold award during 2024.

Purchasing

Diamond Collection Hotels buys as many products as possible from our local suppliers in to promote their business.

We purchase our products in bulk and large packaging in order to reduce the impact of litter!

We aim to buy local products only and not imported products. Imported products will only be bought when they are not available locally.

Donations and Charity

Diamond Collection Hotels assists Monasteries with donations such as old uniforms, linen or furniture.

Open-Door Policy

At Diamond Deluxe Hotel, we believe in open and transparent communication at every level of our organization. Our **Open-Door Policy** encourages all team members to freely share their ideas, concerns, feedback, or questions directly with any member of management—at any time.

We are committed to:

- **Listening actively and respectfully**
- **Responding fairly and without judgment**
- **Addressing concerns promptly and confidentially**
- **Promoting a positive and inclusive workplace culture**

No matter your role or background, your voice matters here. Whether it's a personal concern, a workplace issue, or a new idea, we're here to support you.

Cultural Respect Statement

At Diamond Deluxe Hotel, we are proud to be a multicultural workplace where every employee is treated with dignity, fairness, and respect. We value the diverse backgrounds of our team members and are committed to protecting their cultural identity, traditions, language, and way of life.

We believe that our strength lies in our diversity, and we actively foster an environment where all voices are heard and celebrated. Our inclusive policies ensure that employees from all cultures feel safe, welcomed, and empowered to thrive.

Just as we celebrate cultural diversity within our team, we extend the same warmth and respect to our guests from around the world.

SAFEGUARDING CHILDREN POLICY

The **'Diamond Collection Hotels'** believes that no child or young person should experience abuse (physical, emotional or sexual), neglect or exploitations of any kind risk. So in accordance with the United Nations Conventions on the rights of the child we are committed to respecting and safeguarding all children and young people under the age of 18 who stay in our property, as well as those who work or live in our locality, ensuring that they are protected from all forms of abuse, exploitation or neglect.

Specifically, we believe that

- The welfare of the child or young person is paramount.
- All children or young people under the age of 18 have a right to equal protection from abuse, neglect or exploitation, irrespective of their age, disability, gender, race, religious belief, sexual orientation or sexuality.
- Working in partnership with local child protection organizations charities and law enforcement will ensure that our actions are robust and effective.

We will keep children and young people safe by:

- Valuing, as well as listening to and respecting them.
- Training our staff on the meaning of this policy and our safeguarding children Procedure, so that they are
 - Sensitive to the signs of child abuse, neglect or exploitation and
 - Know what action to take to safeguard a child that they suspect may be at risk in our around our property.
- Promoting our Safeguarding Children Policy to our suppliers, sub-contractors and guests so that they can support our commitments

- Sharing our concerns about vulnerable children or young people with local child protection organizations and law enforcement, so that we always act in their best interest.

Please report all suspicious activities or behaviours involving children to the local Police authorities: **Emergency Police Service: 22420 22100 or Tourist Police: 22420 26666**

Non-Discrimination Policy

We are committed to providing an inclusive and welcoming environment for all. We do not discriminate on the basis of race, color, religion, sex, sexual orientation, gender identity or expression, age, national origin, disability, or any other characteristic protected by applicable laws.

EMPLOYMENT

Employment

Diamond Collection Hotel understands the cycle of the economy and we recognize the importance of hiring local staff the will spend their salary back in the local economy.

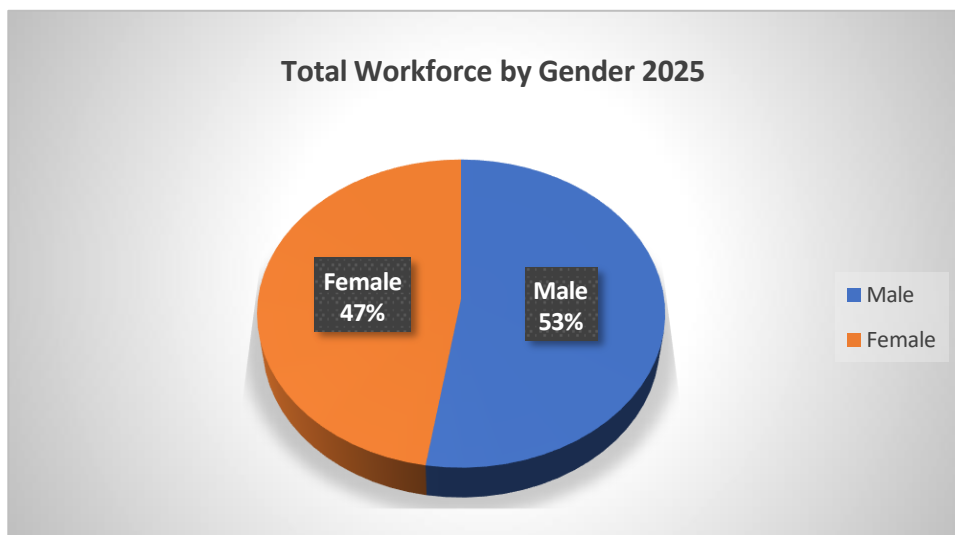
By creating new job opportunities in our new hotels, we furthermore ensure additional employment for local residents and they do not need to search for employment elsewhere.

Employee attitude typically reflects the morale of the company. In areas of customer service and sales, happy employees are extremely important because they represent the company to the public.

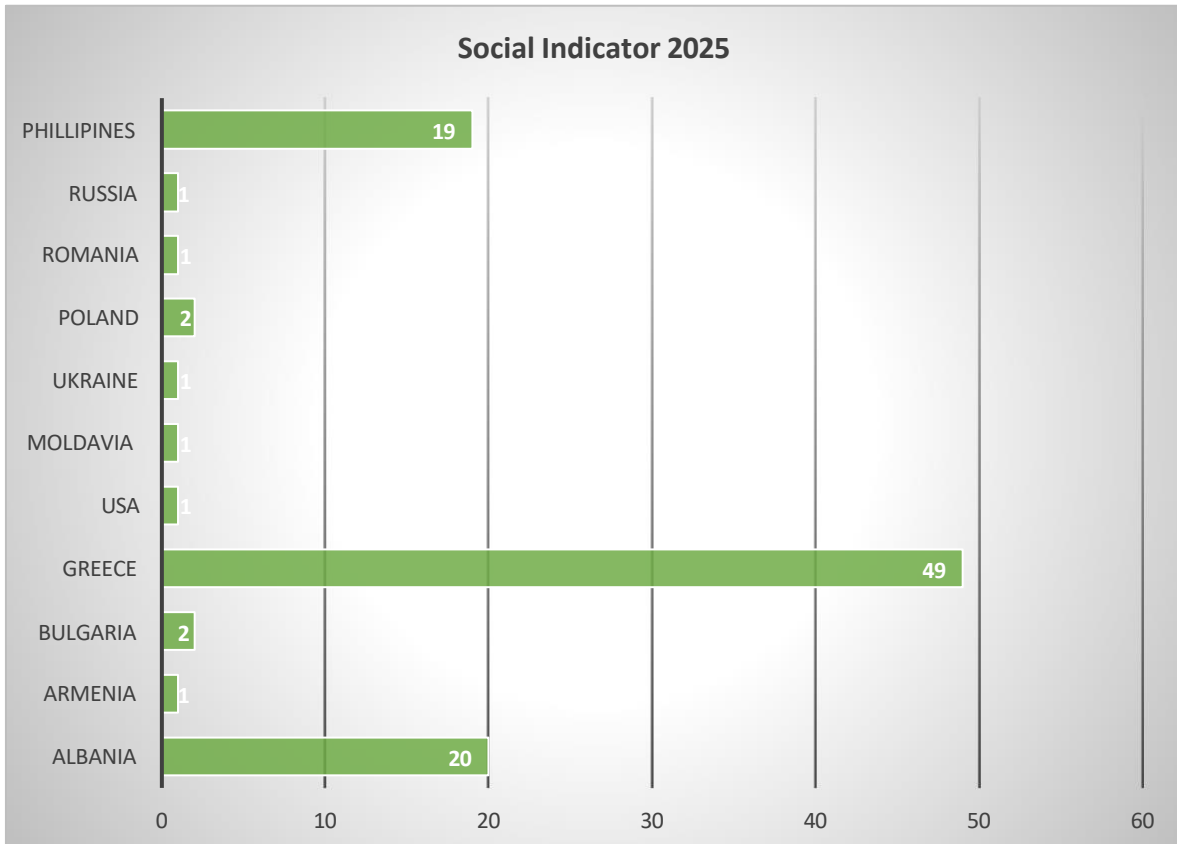
We provide equal opportunities to all of our employees.

Gender

Gender diversity in the workplace means that women and men are hired at a similar and consistent rate, are paid equally, and are given the same opportunities, be that access to resources, promotions or pay.



Nationality



Looking Ahead: Our Future Sustainability Goals

At Diamond Collection Hotels, we understand that sustainability is an ongoing journey, not a one-time achievement. While we are proud of our current efforts, we are committed to continually improving our practices, raising our standards, and strengthening our positive impact on the environment, the local community, and our people.

Our future goals include:

1. Expand Renewable Energy Use

- Increase our use of solar panels to further reduce dependence on conventional energy sources.
- Explore battery storage solutions to improve energy efficiency and self-sufficiency.
- Transition to green energy suppliers where possible.

2. Reduce Overall Resource Consumption

- Set new targets for reducing water and energy use per guest night year-on-year.
- Continuously improve the efficiency of our equipment and water systems.

3. Minimize Waste & Advance Circular Practices

- Expand our food waste management system, including composting and food donation partnerships.
- Further reduce single-use plastic by introducing refillable systems in guest amenities.
- Work with suppliers to implement reusable or returnable packaging.

4. Promote Sustainable Mobility

- Install electric vehicle (EV) charging stations for guest use.
- Offer eco-friendly transportation options such as bicycles or e-scooters.
- Encourage staff carpooling and public transport usage through incentives.

5. Strengthen Staff and Guest Engagement

- Provide continuous sustainability training for all team members.
- Develop educational materials and signage to engage guests in our green practices.
- Involve guests in voluntary sustainability activities such as beach clean-ups.

6. Integrate Sustainability in Future Renovations

- Apply eco-design principles to all new constructions and refurbishments.
- Choose environmentally responsible building materials and energy-efficient systems.

7. Improve Monitoring and Transparency

- Launch a system to track and publicly report our environmental performance.
- Share annual sustainability progress reports with our stakeholders.

8. Achieve Higher Sustainability Certifications

- Continue our efforts to obtain the Travelife Gold Award in 2025.
- Work toward additional certifications such as Green Key and ISO 14001.

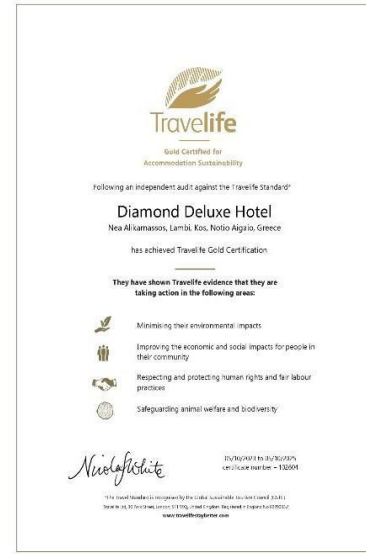
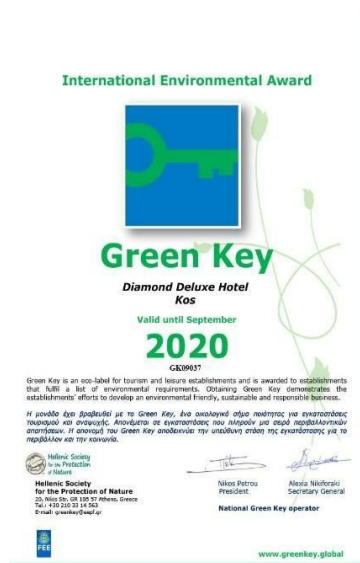
Final Note:

Sustainability is a responsibility we carry with pride. Our commitment is not only to meet today's needs but to protect the future for generations to come — while delivering exceptional hospitality experiences.



SUSTAINABILITY AWARDS

Diamond Collection Hotels follows high quality standards while also promoting environmentally friendly procedures. We offer first class hospitality and we are here to make your holidays unforgettable. The hotel is awarded with the following certifications on sustainability and food safety standards.



TRAVELIFE CERTIFICATION

Travelife is a leading international certification for sustainable tourism, helping hotels and accommodations improve their environmental, social, and economic performance. By following Travelife standards, businesses can reduce their environmental impact, optimize resource use, and support local communities.

Achieving Travelife certification demonstrates a commitment to responsible tourism, enhances the guest experience, and strengthens a property's reputation. It encourages continuous improvement in areas such as energy and water efficiency, waste management, fair labor practices, and cultural preservation.

In short, Travelife certification not only benefits the planet and local communities, but also adds value to the business, attracting environmentally conscious travelers and fostering long-term sustainability.



EMPLOYMENT & HUMAN RIGHTS POLICY

Diamond Deluxe Hotel is a family-run hotel where the owners are also the managers and employees. We believe in protecting and supporting the rights of our employees as well as human rights in general. The people working in the hotel are the key factor in providing high-quality services and maintaining good relations with guests. When employees are satisfied with their work, they contribute to improving the guest experience.

To ensure this:

- All employees have written contracts, clearly stating salary, duties, working days and hours, in accordance with Greek legislation.
- We ensure that all employees are paid above the minimum wage, regardless of age, gender, nationality, religion, culture, or disability.
- We recruit personnel from the local community, as a successful hotel values local skills.
- We provide insurance coverage for the full duration of employment.
- Employees are informed of the health and safety rules in each department.
- All employees are informed about when and where they can approach management for complaints, issues, or suggestions.
- At least once a month, meetings are organized with each department or its supervisor to clarify responsibilities and objectives.
- We ensure that everyone behaves respectfully toward colleagues and guests. Discrimination is strictly prohibited.
- We encourage employees to feel like members of the hotel “family.”
- A Child Protection Policy is in place to ensure the safety and rights of children.
- Employees are offered internal and external training to develop their skills.
- Online training is encouraged to better adapt to work schedules.

Our objective is to ensure fair and consistent treatment for all, in line with the **ACAS Code of Practice**, the **Employment Relations Act 1999**, and the **Employment Act 2002**.

2. Disciplinary Procedure

The disciplinary procedure applies to all employees, regardless of length of service.

Records

All disciplinary actions are documented in writing and placed in the employee's personal file.

Principles

- **Counseling** does not form part of the disciplinary procedure; it is a meeting between the employee and the manager to resolve performance or personal issues.
- Normally, no disciplinary action is taken without a full investigation.
- If the investigation cannot be carried out by the police or other authorities, the internal disciplinary process may continue.
- All evidence used will be accessible to the employee, without endangering other staff members.
- The employee is informed in writing of the reasons for the disciplinary action and may present their side of the case.
- No employee will be dismissed for a first offence, except in cases of gross misconduct or unsuitability during the probation period.
- All employees have the right to appeal against any disciplinary action.
- Salaries are always equal to or higher than the national minimum wage.
- Working hours are recorded digitally, in accordance with collective agreements.
- Overtime is paid according to applicable legislation.
- All payments are accompanied by official payslips, including compensation upon termination of employment.

3. Disciplinary Investigation

- When a manager is informed of alleged misconduct, an immediate investigation will be conducted.
- During the investigation meeting, the employee has no legal right to be accompanied, but this may be allowed at the employer's discretion.
- In serious cases, witnesses may be interviewed and documents reviewed.
- If a disciplinary hearing is required, the employee will be informed at least two days in advance, and

the invitation will be confirmed in writing.

Suspension

- Suspension is **not** a disciplinary action.
- The employee will continue to receive full pay and must remain available.
- Unpaid suspension can only occur under special conditions or institutional requirements.

4. Modified Dismissal Procedure

Step 1 – Statement of Reasons:

The employer provides a written document specifying:

1. The alleged offence
2. The reasons for the decision
3. The right to appeal

Step 2 – Appeal:

- The employee must notify the employer in writing of their intention to appeal.
- A meeting will be arranged, and the employee may be accompanied by a colleague or trade union representative.
- The appeal will, where possible, be reviewed by a senior manager different from the one who made the initial decision.

5. Disciplinary Measures for Unsuitability

- During the probationary period, the manager may terminate employment with notice if the employee is deemed unsuitable.
- Any accrued leave will be paid upon termination.

6. Disciplinary Hearing

- The employee may be accompanied by a colleague or trade union representative.

Purpose:

- To hear the allegations and evidence
- To allow the employee to respond and present mitigating circumstances
- To permit questions, presentation of evidence, and calling of witnesses

The manager will decide on the disciplinary measures and inform the employee in writing.

7. Levels of Disciplinary Warnings

1. **Verbal Warning (Counseling)** – valid for 6 months
2. **First Written Warning** – valid for 12 months
3. **Final Written Warning** – for serious offences only, valid for 12 months
4. **Dismissal** – if no improvement follows corrective measures
5. **Summary Dismissal** – only in cases of **gross misconduct**

Note: A criminal investigation does not prevent or delay disciplinary action.

Anna Pasenidi

Reservations Manager

Date: 29/9/2025

Environmental Policy

1. Our Commitment

At Diamond Deluxe Hotel, we recognize our responsibility to minimize our environmental impact and contribute to the protection of the natural and cultural heritage of Kos. We are committed to continuously improving our environmental performance, reducing greenhouse gas emissions, and protecting biodiversity in and around our operations.

2. Reducing Greenhouse Gas Emissions

We actively take steps to reduce our carbon footprint by:

- **Energy Efficiency:** Using energy-efficient appliances and LED lighting, promoting responsible use of air conditioning and heating, and monitoring energy consumption to identify areas for further savings.
- **Water Conservation:** Installing water-saving devices, training staff on responsible water use, and raising guest awareness through information materials.
- **Waste Reduction:** Minimizing single-use plastics, promoting recycling and waste separation, and cooperating with certified waste management companies.

3. Protecting and Supporting Biodiversity

We are committed to safeguarding biodiversity and the unique environment of Kos by:

- **Reducing Pollution:** Properly managing chemicals and cleaning products to avoid soil and water contamination.
- **Protecting Nature & Wildlife:** Supporting conservation initiatives for the Caretta-caretta sea turtle, avoiding activities that disturb habitats, and informing guests about the importance of respecting local wildlife.
- **Sustainable Sourcing:** Giving preference to local and eco-friendly suppliers to reduce transportation emissions and support the local community.

4. Staff & Guest Engagement

- All **staff** are trained regularly on environmental practices and their role in protecting the environment.
- **Guests** are encouraged to participate in sustainability programs (e.g., towel & linen reuse, recycling, energy-saving initiatives).

5. Transparency & Accessibility

- This policy is available in written form on the premises and accessible to all employees and guests.
- It is reviewed annually and updated as necessary to ensure continuous improvement.

Approved by: Hotel Management – Diamond Deluxe Hotel

Date of issue: 20/9/2025

Review date: 28/9/2025

Περιβαλλοντική Πολιτική

1. Δέσμευσή μας στο Diamond Deluxe Hotel αναγνωρίζουμε την ευθύνη μας να ελαχιστοποιούμε τον περιβαλλοντικό μας αντίκτυπο και να συμβάλλουμε στην προστασία της φυσικής και πολιτιστικής κληρονομιάς της Κω. Δεσμευόμαστε να βελτιώνουμε συνεχώς τις περιβαλλοντικές μας επιδόσεις, να μειώνουμε τις εκπομπές αερίων του θερμοκηπίου και να προστατεύουμε τη βιοποικιλότητα εντός και γύρω από τις δραστηριότητές μας.

2. Μείωση Εκπομπών Αερίων του Θερμοκηπίου

Λαμβάνουμε ενεργά μέτρα για τη μείωση του αποτυπώματος άνθρακα μας μέσω:

- **Ενεργειακής αποδοτικότητας:** Χρήση ενεργειακά αποδοτικών συσκευών και φωτισμού LED, υπεύθυνη χρήση κλιματισμού και θέρμανσης, καθώς και παρακολούθηση κατανάλωσης ενέργειας για τον εντοπισμό δυνατοτήτων εξοικονόμησης.
- **Εξοικονόμησης νερού:** Εγκατάσταση συσκευών εξοικονόμησης, εκπαίδευση προσωπικού για υπεύθυνη χρήση και ενημέρωση επισκεπτών με σχετικό υλικό.
- **Μείωσης απορριμμάτων:** Περιορισμός πλαστικών μιας χρήσης, προώθηση ανακύκλωσης και διαλογής απορριμμάτων, συνεργασία με πιστοποιημένες εταιρείες διαχείρισης αποβλήτων.

3. Προστασία και Στήριξη της Βιοποικιλότητας

Δεσμευόμαστε να προστατεύουμε τη βιοποικιλότητα και το μοναδικό περιβάλλον της Κω μέσω:

- **Μείωσης ρύπανσης:** Ορθή διαχείριση χημικών και καθαριστικών προϊόντων ώστε να αποφεύγεται η ρύπανση εδάφους και νερού.
- **Προστασίας φύσης και άγριας ζωής:** Στήριξη πρωτοβουλιών προστασίας της θαλάσσιας χελώνας Caretta-caretta, αποφυγή δραστηριοτήτων που διαταράσσουν οικοτόπους, ενημέρωση επισκεπτών για τον σεβασμό της τοπικής πανίδας.
- **Βιώσιμης προμήθειας:** Προτίμηση σε τοπικούς και φιλικούς προς το περιβάλλον προμηθευτές ώστε να μειώνονται οι εκπομπές μεταφορών και να ενισχύεται η τοπική κοινότητα.

4. Συμμετοχή Προσωπικού & Επισκεπτών

- Όλο το προσωπικό εκπαιδεύεται τακτικά σε περιβαλλοντικές πρακτικές και στον ρόλο του στην προστασία του περιβάλλοντος.
- Οι επισκέπτες ενθαρρύνονται να συμμετέχουν σε προγράμματα βιωσιμότητας (π.χ. επαναχρησιμοποίηση πετσετών/λινοθήκης, ανακύκλωση, εξοικονόμηση ενέργειας).

5. Διαφάνεια & Προσβασιμότητα

- Η παρούσα πολιτική είναι διαθέσιμη σε έντυπη μορφή στις εγκαταστάσεις του ξενοδοχείου και προσβάσιμη σε όλους τους εργαζόμενους και επισκέπτες.
- Αναθεωρείται ετησίως και ενημερώνεται όποτε χρειάζεται για να εξασφαλίζεται η συνεχής βελτίωση.

Approved by: Hotel Management – Diamond Deluxe Hotel

Date of issue: 20/9/2025

Review date: 28/9/2025

Community Responsibility Statement

At Diamond Deluxe Hotel, we are fully committed to being a responsible and supportive member of our local community. We actively contribute to the preservation of Kos's unique heritage and way of life by:

- Supporting local cultural, social, and environmental initiatives, such as traditional festivals, community events, and beach clean-ups.
- Sourcing products, food, and services from local suppliers to strengthen the local economy and promote sustainable practices.
- Promoting awareness among guests about local customs, history, and environmental conservation through informational materials and activities.
- Participating in community projects, such as creating a dog shelter area, assisting in school or park initiatives, and supporting vulnerable groups.

We believe that by actively engaging with the local community and respecting its cultural and natural heritage, we enhance the experience of our guests, contribute to the wellbeing of residents, and support a sustainable and thriving local community.

Anna Pasenidi

Reservations Manager

Date:20/09/2025

Δήλωση Υπευθυνότητας Κοινότητας

Στο Diamond Deluxe Hotel δεσμευόμαστε πλήρως να είμαστε υπεύθυνο και ενεργό μέλος της τοπικής κοινότητας. Συμβάλλουμε ενεργά στη διατήρηση της μοναδικής κληρονομιάς και του τρόπου ζωής στην Κω, μέσω:

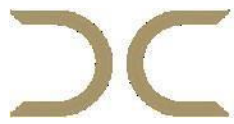
- Υποστήριξης τοπικών πολιτιστικών, κοινωνικών και περιβαλλοντικών πρωτοβουλιών, όπως παραδοσιακές γιορτές, εκδηλώσεις κοινότητας και καθαρισμοί παραλιών.
- Προμήθειας προϊόντων, τροφίμων και υπηρεσιών από τοπικούς προμηθευτές για την ενίσχυση της τοπικής οικονομίας και την προώθηση βιώσιμων πρακτικών.
- Ευαισθητοποίησης των επισκεπτών σχετικά με τα τοπικά έθιμα, την ιστορία και την προστασία του περιβάλλοντος μέσω ενημερωτικών υλικών και δραστηριοτήτων.
- Συμμετοχής σε κοινοτικά προγράμματα, όπως η δημιουργία χώρου φιλοξενίας σκύλων, η υποστήριξη σχολείων ή πάρκων και η βοήθεια σε ευάλωτες ομάδες.

Πιστεύουμε ότι με τη δραστήρια συμμετοχή στην τοπική κοινότητα και το σεβασμό της πολιτιστικής και φυσικής της κληρονομιάς, βελτιώνεται η εμπειρία των επισκεπτών, ενισχύεται η ευημερία των κατοίκων και υποστηρίζεται μια βιώσιμη και ανθεκτική τοπική κοινότητα.

Anna Pasenidi

Reservations Manager

Date:20/09/2025



CHILD PROTECTION AND SAFEGUARDING POLICY

Child Protection and Safeguarding Policy Statement

At our facility we are deeply committed to all matters concerning the safety and protection of children and their rights. We are aware that sexual exploitation and other forms of child abuse can occur within the tourism sector. Therefore, our hotel is fully committed to safeguarding children on our premises.

Children under the age of 18 may be vulnerable to multiple forms of abuse and exploitation, including but not limited to:

- Physical and verbal abuse by family members/guardians, other guests, staff, or visitors
- Being locked or isolated in a room for extended periods
- Neglect or being left unsupervised in the hotel area
- Performing tasks intended for adults or work without protective measures
- Exposure to pornography
- Human trafficking
- Sexual abuse
- Prostitution

To prevent and respond to such risks, we affirm the following:

- We ensure that all staff members understand the importance of child rights protection and recognize that it is every employee's responsibility to safeguard children from harm within our hotel.
- We guarantee that children are not employed in roles that are inappropriate for their age or meant for adults, and that age-appropriate working conditions are in place for any young workers.
- We confirm that any employees under the age of 18 are hired in accordance with national regulations and with the involvement of their families.
- We train our staff to identify and appropriately respond to situations where child abuse or exploitation may be suspected.
- We are committed to detecting and reporting any such incidents to local authorities and relevant organizations, if necessary.
- We maintain a strict zero-tolerance policy for child pornography, human trafficking, sexual abuse, or prostitution in our hotel.

This policy statement will be reviewed annually to ensure its continued relevance and alignment with the operations of the hotel.

PROCEDURE FOR ABUSED / MISSING / FOUND CHILDREN

1. Suspected Child Abuse

- The Manager must be notified without delay.
- The individual reporting the suspicion or incident provides a clear and detailed account of the child involved and what was observed.
- The Manager gathers any additional information from staff members who may have witnessed or overheard something relevant.
- The Police are contacted immediately and all collected details are handed over.
- The child protection organization "The Smile of the Child" is also informed and provided with the available information.
- While the authorities and the NGO conduct their investigation, staff remain vigilant, monitor for new developments, and comply with all official instructions.

2. Missing Child

- A staff member is designated to coordinate internal communication and act as a liaison with local authorities.
- The last person who saw the child (e.g., parents, guardians, caregivers) provides a full description of the incident and the child.
- All employees on duty are informed of the situation and given the child's physical description.
- A staff member is assigned to monitor the last known location of the missing child.
- Available staff members (e.g., department heads not tied to specific duties) carry out a systematic search of the area, both inside the premises and around the hotel perimeter.
- Continuous contact is maintained with local authorities, and any instructions received are followed immediately.

3. Found Child

- The staff member who locates a child must immediately notify Reception and escort the child there.
- The reception informs the Manager, who attends personally and confirms the incident.
- The Manager then notifies the parents/guardians and the Police that the child has been found.
- An incident report form is completed, detailing who found the child, where, and who collects them. The collecting adult must provide identification, and the handover takes place in the presence of the Police.
- If the child shows reluctance to leave with the adult, or there is any doubt about the claim, the Police decide whether the child should be released.

4. General Note

- In all cases, a detailed incident log is maintained.
- Staff may also contact the childcare organization "The Smile of the Child" directly:

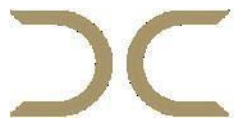
The Smile of the Child (To Hamogelo tou Paidiou)

☎ International: +30 210 3306140 | Local Calls: 11040
📍 80 Garitou Street, GR-15343 Agia Paraskevi, Athens, Greece
📠 Fax: +30 210 3843038
✉ Email: info@hamogelo.gr

Local Police of Kos

☎ International calls: +30 2242 022222
📍 Akti Miaouli 10, TK 853 00 Kos
✉ Email: atko@astynomia.gr

Anna Pasenidi
Reservations Manager



Δήλωση Πολιτικής για την Προστασία και Ασφάλεια των Παιδιών

Στις εγκαταστάσεις μας δεσμευόμαστε βαθιά σε όλα τα θέματα που αφορούν την ασφάλεια, την προστασία των παιδιών και τα δικαιώματά τους. Αναγνωρίζουμε ότι η σεξουαλική εκμετάλλευση και άλλες μορφές κακοποίησης παιδιών μπορούν να συμβούν στον τομέα του τουρισμού. Ως εκ τούτου, το ξενοδοχείο μας δεσμεύεται πλήρως για την προστασία των παιδιών στους χώρους μας.

Τα παιδιά κάτω των 18 ετών ενδέχεται να είναι ευάλωτα σε πολλαπλές μορφές κακοποίησης και εκμετάλλευσης, όπως:

- Σωματική ή λεκτική κακοποίηση από μέλη της οικογένειας/κηδεμόνες, άλλους επισκέπτες, προσωπικό ή επισκέπτες.
- Κλείδωμα ή απομόνωση σε δωμάτιο για παρατεταμένες περιόδους.
- Παραμέληση ή εγκατάλειψη χωρίς επίβλεψη στον χώρο του ξενοδοχείου.
- Εκτέλεση καθηκόντων που προορίζονται για ενήλικες ή εργασία χωρίς μέτρα προστασίας.
- Έκθεση σε πορνογραφία.
- Εμπορία ανθρώπων.
- Σεξουαλική κακοποίηση.
- Παιδική πορνεία.

Για την πρόληψη και την αντιμετώπιση τέτοιων κινδύνων, δηλώνουμε τα εξής:

- Διασφαλίζουμε ότι όλα τα μέλη του προσωπικού κατανοούν τη σημασία της προστασίας των δικαιωμάτων του παιδιού και αναγνωρίζουν ότι είναι ευθύνη κάθε εργαζόμενου να προστατεύει τα παιδιά από οποιαδήποτε βλάβη στο ξενοδοχείο μας.
- Εγγυόμαστε ότι τα παιδιά δεν απασχολούνται σε θέσεις εργασίας ακατάλληλες για την ηλικία τους ή προορισμένες για ενήλικες, και ότι οι συνθήκες εργασίας για νέους εργαζόμενους είναι κατάλληλες για την ηλικία τους.
- Επιβεβαιώνουμε ότι οποιοδήποτε εργαζόμενος κάτω των 18 ετών προσλαμβάνονται σύμφωνα με την εθνική νομοθεσία και με τη συμμετοχή της οικογένειάς τους.
- Εκπαιδεύουμε το προσωπικό μας να αναγνωρίζει και να ανταποκρίνεται κατάλληλα σε καταστάσεις όπου μπορεί να υπάρχει υποψία κακοποίησης ή εκμετάλλευσης παιδιού.
- Δεσμευόμαστε να εντοπίζουμε και να αναφέρουμε τέτοια περιστατικά στις τοπικές αρχές και στους αρμόδιους οργανισμούς, εφόσον χρειαστεί.
- Διατηρούμε αυστηρή πολιτική μηδενικής ανοχής απέναντι στην παιδική πορνογραφία, την εμπορία ανθρώπων, τη σεξουαλική κακοποίηση ή την πορνεία στο ξενοδοχείο μας.

Η παρούσα δήλωση πολιτικής θα επανεξετάζεται ετησίως ώστε να διασφαλίζεται η συνεχής συνάφεια και ευθυγράμμισή της με τις λειτουργίες του ξενοδοχείου.

Διαδικασία για Κακοποιημένα / Αγνοούμενα / Βρεθέντα Παιδιά

1. Υποψία Κακοποίησης Παιδιού

1. Ο Διευθυντής ενημερώνεται χωρίς καθυστέρηση.
2. Το άτομο που αναφέρει την υποψία ή το περιστατικό δίνει σαφή και λεπτομερή περιγραφή του παιδιού και όσων παρατήρησε.
3. Ο Διευθυντής συλλέγει επιπλέον πληροφορίες από μέλη του προσωπικού που μπορεί να ήταν μάρτυρες ή να άκουσαν κάτι σχετικό.
4. Η Αστυνομία ειδοποιείται άμεσα και της παραδίδονται όλες οι διαθέσιμες λεπτομέρειες.

5. Ο οργανισμός προστασίας παιδιών «Το Χαμόγελο του Παιδιού» ενημερώνεται επίσης και λαμβάνει τις διαθέσιμες πληροφορίες.
6. Όσο οι αρχές και η ΜΚΟ διεξάγουν την έρευνά τους, το προσωπικό παραμένει σε επαγρύπνηση, παρακολουθεί για νέες εξελίξεις και συμμορφώνεται με όλες τις επίσημες οδηγίες.

2. Αγνοούμενο Παιδί

1. Ένα μέλος του προσωπικού ορίζεται υπεύθυνο για τον συντονισμό της εσωτερικής επικοινωνίας και για την επαφή με τις τοπικές αρχές.
2. Το τελευταίο άτομο που είδε το παιδί (π.χ. γονείς, κηδεμόνες, φροντιστές) δίνει πλήρη περιγραφή του περιστατικού και του παιδιού.
3. Όλοι οι εργαζόμενοι σε υπηρεσία ενημερώνονται για την κατάσταση και λαμβάνουν την περιγραφή του παιδιού.
4. Ένα μέλος του προσωπικού παρακολουθεί το τελευταίο γνωστό σημείο όπου βρισκόταν το παιδί.
5. Διαθέσιμοι υπάλληλοι (π.χ. προϊστάμενοι τμημάτων χωρίς συγκεκριμένα καθήκοντα) πραγματοποιούν συστηματική έρευνα στον χώρο και γύρω από το ξενοδοχείο.
6. Διατηρείται συνεχής επικοινωνία με τις τοπικές αρχές και ακολουθούνται άμεσα όλες οι οδηγίες που παρέχουν.

3. Βρεθέν Παιδί

1. Ο εργαζόμενος που εντοπίζει το παιδί ενημερώνει αμέσως τη Ρεσεψιόν και το συνοδεύει εκεί.
2. Η Ρεσεψιόν ενημερώνει τον Διευθυντή, ο οποίος παρίσταται προσωπικά και επιβεβαιώνει το περιστατικό.
3. Ο Διευθυντής ειδοποιεί τους γονείς/κηδεμόνες και την Αστυνομία ότι το παιδί βρέθηκε.
4. Συμπληρώνεται αναφορά περιστατικού με λεπτομέρειες για το ποιος βρήκε το παιδί, πού, και ποιος το παρέλαβε. Ο ενήλικος που το παραλαμβάνει πρέπει να επιδείξει ταυτότητα και η παράδοση γίνεται παρουσία της Αστυνομίας.
5. Αν το παιδί δείξει απροθυμία να φύγει με τον ενήλικο ή υπάρχει αμφιβολία για την ταυτότητά του, η Αστυνομία αποφασίζει αν θα γίνει η παράδοση.

4. Γενικές Σημειώσεις

- Σε όλες τις περιπτώσεις τηρείται λεπτομερές ημερολόγιο περιστατικών.
- Το προσωπικό μπορεί επίσης να επικοινωνήσει απευθείας με τον οργανισμό «Το Χαμόγελο του Παιδιού»:

Το Χαμόγελο του Παιδιού

☎ Διεθνείς κλήσεις: +30 210 3306140 | Εσωτερικές κλήσεις: 11040

📍 Γαριτού 80, 15343 Αγία Παρασκευή, Αθήνα, Ελλάδα

📠 Fax: +30 210 3843038

✉ Email: info@hamogelo.gr

Αστυνομία Κω

☎ Διεθνείς κλήσεις: +30 2242 022222

📍 Ακτή Μιαούλη 10, TK 853 00 Κως

✉ Email: atko@astynomia.gr

Respecting and Supporting Kos

At *Diamond Deluxe Hotel, Kos*, we are committed to protecting the island's unique culture, community, and natural environment. To help you enjoy your stay while also making a positive contribution to our destination, please consider the following:

- **Respect local culture and traditions**

Kos has a rich history and cultural heritage, from ancient ruins to traditional villages. Please show respect when visiting historic or religious sites by dressing modestly and behaving appropriately.

- **Support local businesses and experiences**

Discover the authentic taste of Kos by trying local products, shops, tavernas, and traditional tours. Your support helps preserve the island's identity and benefits the local community.

- **Choose low-emission transport options**

Explore Kos sustainably by using public transport, renting a bicycle, or enjoying the many walking routes around the island. These options reduce emissions and let you experience the island up close.

- **Protect nature and heritage**

Kos is home to sensitive environments, including turtle nesting beaches, wetlands, and ancient sites. Please avoid disturbing wildlife, removing plants or artefacts, and always follow marked paths.

- **Contribute to conservation**

Guests are encouraged to support local charities and participate in community activities such as beach clean-ups or environmental projects, which are sometimes organized in partnership with our hotel.

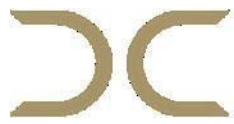
- **Handling local challenges responsibly**

If you encounter stray animals, vulnerable individuals, or other local challenges, please treat them with kindness. Contact our reception, and we will guide you to the appropriate local services.

- **Safety with wildlife**

While exploring the island, you may come across animals such as sea turtles or wild birds. Please keep a safe distance, never feed or touch them, and avoid using flash photography.

By following these simple steps, you help us preserve Kos as a safe, welcoming, and sustainable destination for future generations. Thank you for being part of our efforts at *Diamond Deluxe Hotel!*



Σεβασμός και Στήριξη της Κω

Στο Diamond Deluxe Hotel, Kos, δεσμευόμαστε να προστατεύουμε τον μοναδικό πολιτισμό, την τοπική κοινότητα και το φυσικό περιβάλλον του νησιού. Για να απολαύσετε τη διαμονή σας και να συμβάλετε θετικά στον προορισμό μας, παρακαλούμε λάβετε υπόψη τα εξής:

- **Σεβαστείτε τον τοπικό πολιτισμό και τις παραδόσεις**
Η Κως έχει πλούσια ιστορία και πολιτιστική κληρονομιά, από αρχαία μνημεία έως παραδοσιακά χωριά. Παρακαλούμε να δείχνετε σεβασμό όταν επισκέπτεστε ιστορικούς ή θρησκευτικούς χώρους με ευπρεπή ενδυμασία και συμπεριφορά.
- **Στηρίξτε τις τοπικές επιχειρήσεις και εμπειρίες**
Ανακαλύψτε την αυθεντική γεύση της Κω δοκιμάζοντας τοπικά προϊόντα, καταστήματα, ταβέρνες και παραδοσιακές εκδρομές. Η υποστήριξή σας συμβάλλει στη διατήρηση της ταυτότητας του νησιού και ενισχύει την τοπική κοινότητα.
- **Επιλέξτε μετακινήσεις χαμηλών εκπομπών**
Εξερευνήστε την Κω με βιώσιμο τρόπο χρησιμοποιώντας δημόσια συγκοινωνία, ποδήλατο ή απολαμβάνοντας τις πολλές πεζοπορικές διαδρομές.
- **Προστατέψτε τη φύση και την κληρονομιά**
Η Κως φιλοξενεί ευαίσθητα οικοσυστήματα, όπως παραλίες ωτοκίας χελωνών, υγροτόπους και αρχαίους χώρους. Αποφύγετε να ενοχλείτε την άγρια ζωή, να αφαιρείτε φυτά ή αντικείμενα και μείνετε πάντα στα σηματοδοτημένα μονοπάτια.
- **Συμβάλετε στη διατήρηση**
Οι επισκέπτες ενθαρρύνονται να στηρίξουν τοπικές φιλανθρωπικές οργανώσεις και να συμμετέχουν σε δράσεις, όπως καθαρισμούς παραλιών ή περιβαλλοντικά προγράμματα, που οργανώνονται συχνά σε συνεργασία με το ξενοδοχείο μας.
- **Αντιμετώπιση τοπικών προκλήσεων με υπευθυνότητα**
Αν συναντήσετε αδέσποτα ζώα, ευάλωτα άτομα ή άλλες προκλήσεις, δείξτε καλοσύνη και επικοινωνήστε με τη ρεσεψιόν. Θα σας καθοδηγήσουμε στις αρμόδιες υπηρεσίες.
- **Ασφάλεια με την άγρια ζωή**
Κατά την εξερεύνηση του νησιού μπορεί να συναντήσετε ζώα, όπως θαλάσσιες χελώνες ή άγρια πουλιά. Παρακαλούμε κρατήστε απόσταση, μην τα τσιζετε ή αγγίζετε και αποφύγετε τη χρήση φλας στη φωτογράφιση.

Με αυτές τις απλές κινήσεις, βοηθάτε να διατηρήσουμε την Κω ασφαλή, φιλόξενη και βιώσιμη για τις επόμενες γενιές. Σας ευχαριστούμε που συμμετέχετε στις προσπάθειές μας στο Diamond Deluxe Hotel!

Rispettare e Sostenere Kos

Al Diamond Deluxe Hotel, Kos, ci impegniamo a proteggere la cultura, la comunità e l'ambiente naturale unici dell'isola. Per godervi il vostro soggiorno e contribuire positivamente alla nostra destinazione, vi invitiamo a considerare quanto segue:

- **Rispettare la cultura e le tradizioni locali**
Kos ha una ricca storia e un patrimonio culturale, dai siti archeologici ai villaggi tradizionali. Vi chiediamo di mostrare rispetto quando visitate siti storici o religiosi indossando un abbigliamento appropriato e mantenendo un comportamento adeguato.
- **Sostenere le attività e le esperienze locali**
Scoprite l'autentico sapore di Kos provando i prodotti locali, i negozi, le taverne e i tour tradizionali. Il vostro supporto aiuta a preservare l'identità dell'isola e sostiene la comunità locale.
- **Scegliere trasporti a basse emissioni**
Esplorate Kos in modo sostenibile utilizzando i trasporti pubblici, noleggiando una bicicletta o percorrendo i numerosi sentieri dell'isola.
- **Proteggere la natura e il patrimonio**
Kos ospita ecosistemi sensibili, come spiagge di nidificazione delle tartarughe, zone umide e siti antichi. Evitate di disturbare la fauna selvatica, raccogliere piante o oggetti e seguite sempre i percorsi segnalati.
- **Contribuire alla conservazione**
Gli ospiti sono incoraggiati a sostenere associazioni locali e a partecipare ad attività comunitarie, come la pulizia delle spiagge o progetti ambientali, organizzati anche in collaborazione con il nostro hotel.
- **Gestire con responsabilità le sfide locali**
Se incontrate animali randagi, persone vulnerabili o altre situazioni, trattatele con gentilezza e informate la reception. Vi indirizzeremo ai servizi competenti.
- **Sicurezza con la fauna selvatica**
Durante l'esplorazione potreste incontrare animali come tartarughe marine o uccelli selvatici. Mantenete una distanza di sicurezza, non date loro da mangiare o toccateli e non utilizzate flash fotografici.

Con queste semplici azioni, aiutate a preservare Kos come una destinazione sicura, accogliente e sostenibile per le future generazioni. Grazie per far parte dei nostri sforzi al Diamond Deluxe Hotel!

Respecter et Soutenir Kos

Au Diamond Deluxe Hotel, Kos, nous nous engageons à protéger la culture unique, la communauté et l'environnement naturel de l'île. Pour profiter pleinement de votre séjour tout en contribuant positivement à notre destination, veuillez considérer ce qui suit :

- **Respecter la culture et les traditions locales**
Kos possède une riche histoire et un patrimoine culturel, des ruines antiques aux villages traditionnels. Merci de respecter les sites historiques ou religieux en vous habillant convenablement et en adoptant un comportement approprié.
- **Soutenir les commerces et expériences locaux**
Découvrez l'authenticité de Kos en essayant les produits locaux, les petites boutiques, les tavernes et les excursions traditionnelles. Votre soutien contribue à préserver l'identité de l'île et à renforcer la communauté locale.
- **Choisir des moyens de transport à faibles émissions**
Explorez Kos de manière durable en utilisant les transports publics, en louant un vélo ou en profitant des nombreux sentiers de randonnée.
- **Protéger la nature et le patrimoine**
Kos abrite des environnements sensibles, y compris des plages de nidification des tortues, des zones humides et des sites antiques. Évitez de déranger la faune, de cueillir des plantes ou de retirer des objets, et restez toujours sur les sentiers balisés.
- **Contribuer à la conservation**
Les clients sont encouragés à soutenir des associations locales et à participer à des activités communautaires, telles que des nettoyages de plages ou des projets environnementaux, parfois organisés en partenariat avec notre hôtel.
- **Gérer les défis locaux de manière responsable**
Si vous rencontrez des animaux errants, des personnes vulnérables ou d'autres défis, agissez avec bienveillance et contactez la réception, qui vous orientera vers les services compétents.
- **Sécurité avec la faune**
En explorant l'île, vous pourriez rencontrer des animaux tels que des tortues marines ou des oiseaux sauvages. Merci de garder une distance de sécurité, de ne pas les nourrir ou les toucher, et d'éviter l'utilisation du flash.

En suivant ces gestes simples, vous contribuez à préserver Kos comme une destination sûre, accueillante et durable pour les générations futures. Merci de faire partie de nos efforts au Diamond Deluxe Hotel!

Respekt und Unterstützung für Kos

Im **Diamond Deluxe Hotel, Kos** setzen wir uns dafür ein, die einzigartige Kultur, die Gemeinschaft und die natürliche Umwelt der Insel zu schützen. Um Ihren Aufenthalt zu genießen und gleichzeitig positiv zu unserer Destination beizutragen, beachten Sie bitte Folgendes:

- **Respektieren Sie die lokale Kultur und Traditionen**
Kos verfügt über eine reiche Geschichte und ein bedeutendes Kulturerbe – von antiken Ruinen bis zu traditionellen Dörfern. Bitte zeigen Sie Respekt, wenn Sie historische oder religiöse Stätten besuchen, indem Sie sich angemessen kleiden und verhalten.
- **Unterstützen Sie lokale Geschäfte und Erlebnisse**
Entdecken Sie den authentischen Geschmack von Kos, indem Sie lokale Produkte, Geschäfte, Tavernen und traditionelle Ausflüge ausprobieren. Ihre Unterstützung hilft, die Identität der Insel zu bewahren und die lokale Gemeinschaft zu stärken.
- **Wählen Sie emissionsarme Transportmittel**
Erkunden Sie Kos nachhaltig mit öffentlichen Verkehrsmitteln, per Fahrrad oder zu Fuß auf den zahlreichen Wanderwegen der Insel.
- **Schützen Sie Natur und Kulturerbe**
Kos ist Heimat sensibler Ökosysteme, darunter Strände für die Eiablage von Meeresschildkröten, Feuchtgebiete und antike Stätten. Bitte stören Sie keine Wildtiere, entnehmen Sie keine Pflanzen oder Artefakte und bleiben Sie stets auf den markierten Wegen.
- **Tragen Sie zur Erhaltung bei**
Gäste werden ermutigt, lokale Organisationen zu unterstützen und an Gemeinschaftsaktionen wie Strandreinigungen oder Umweltprojekten teilzunehmen, die manchmal in Zusammenarbeit mit unserem Hotel organisiert werden.
- **Lokale Herausforderungen verantwortungsvoll angehen**
Wenn Sie auf streunende Tiere, schutzbedürftige Personen oder andere Herausforderungen stoßen, behandeln Sie diese bitte mit Freundlichkeit und wenden Sie sich an unsere Rezeption. Wir verbinden Sie mit den zuständigen Stellen.
- **Sicherheit im Umgang mit Wildtieren**
Beim Erkunden der Insel können Sie Tieren wie Meeresschildkröten oder Wildvögeln begegnen. Bitte halten Sie ausreichend Abstand, füttern oder berühren Sie sie nicht und vermeiden Sie Blitzlichtfotografie.

Mit diesen einfachen Maßnahmen helfen Sie, Kos als sicheres, gastfreundliches und nachhaltiges Reiseziel für kommende Generationen zu bewahren. **Vielen Dank, dass Sie Teil unserer Bemühungen im Diamond Deluxe Hotel sind!**